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Attorneys for Plaintiff

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF NEW JERSEY

YVONNE ROSBOTTOM)
Plaintiff,)
VS.)
) Civil Action No.
)
EXPERIAN INFORMATION)
SOLUTIONS, INC.,)
)
Defendant.)
)

COMPLAINT

I. Preliminary Statement

1. This is an action for damages brought by an individual consumer against the Defendant for violations of the Fair Credit Reporting Act (hereafter the "FCRA"), 15 U.S.C. §1681 et seq., as amended.

II. <u>Jurisdiction and Venue</u>

- 2. Jurisdiction of this Court arises under 15 U.S.C. § 1681p, 28 U.S.C. §1331, 1337.
- 3. Venue lies properly in this district pursuant to 28 U.S.C. §1391(b).

III. Parties

4. Plaintiff Yvonne Rosbottom is an adult individual who resides in the State of Florida.

5. Defendant Experian Information Solutions, Inc. (hereafter "Experian") is a business entity that regularly conducts business in the District of New Jersey and which has a place of business located at 4 Gatehall Drive, 3rd Floor, Parsippany, New Jersey 07054.

IV. Factual Allegations

- 6. Defendant has been reporting derogatory and inaccurate statements and information relating to Plaintiff and Plaintiff's credit history to third parties (hereafter the "inaccurate information").
- 7. The inaccurate information includes, but is not limited to, a tax lien that was expunged.
- 8. The inaccurate information negatively reflects upon the Plaintiff, Plaintiff's credit repayment history, Plaintiff's financial responsibility as a debtor and Plaintiff's credit worthiness. The inaccurate information consists of expunged public records. Due to Defendant Experian's faulty procedures, Defendant reported inaccurate public record information about the Plaintiff from June of 2016 to the present.
- 9. Defendant has been reporting the inaccurate information through the issuance of false and inaccurate credit information and consumer credit reports that it has disseminated to various persons and credit grantors, both known and unknown.
- 10. Plaintiff has applied for and has been denied various loans and extensions of consumer credit on many different occasions, and Plaintiff has been informed that the basis for these denials was the inaccurate information that appears on Plaintiff's credit reports and that the inaccurate information was a substantial factor for those denials.
- 11. Plaintiff's credit reports and file has been obtained from Defendant and has been reviewed by prospective and existing credit grantors and extenders of credit, and the inaccurate

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information has been a substantial factor in precluding Plaintiff from receiving credit offers and opportunities, known and unknown, and from receiving the most favorable terms in financing and interest rates for credit offers that were ultimately made.

- 12. As a result of Defendant's conduct, Plaintiff has suffered actual damages in the form of credit denial or loss of credit opportunity, credit defamation and emotional distress, including anxiety, frustration, embarrassment and, humiliation.
- 13. At all times pertinent hereto, Defendant was acting by and through its agents, servants and/or employees who were acting within the course and scope of their agency or employment, and under the direct supervision and control of the Defendant herein.
- 14. At all times pertinent hereto, the conduct of the Defendant as well as that of its agents, servants and/or employees, was intentional, willful, reckless, and in grossly negligent disregard for federal and state laws and the rights of the Plaintiff herein.

V. Claims

COUNT ONE – Violations of the FCRA Plaintiff v. Experian

- 15. Plaintiff incorporates the foregoing paragraphs as though the same were set forth at length herein.
- 16. At all times pertinent hereto, Experian is a "persons" and a "consumer reporting agency" as those terms are defined by 15 U.S.C. § 1681a(b) and (f).
- 17. At all times pertinent hereto, the Plaintiff was a "consumer" as that term is defined by 15 U.S.C. § 1681a(c).
- 18. At all times pertinent hereto, the above-mentioned credit reports were "consumer reports" as that term is defined by 15 U.S.C. § 1681a(d).

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- 19. Pursuant to 15 U.S.C. §1681n and 15 U.S.C. §1681o, Experian is liable to the Plaintiff for willfully and negligently failing to comply with the requirements imposed on a consumer reporting agency of information pursuant to 15 U.S.C. §§ 1681e(b).
- 20. The conduct of Experian was a direct and proximate cause, as well as a substantial factor, in bringing about the serious injuries, actual damages and harm to the Plaintiff that are outlined more fully above and, as a result, Defendant is liable to the Plaintiff for the full amount of statutory, actual and punitive damages, along with the attorneys' fees and the costs of litigation, as well as such further relief, as may be permitted by law.

VI. <u>JURY TRIAL DEMAND</u>

21. Plaintiff demands trial by jury on all issues so triable.

VII. PRAYER FOR RELIEF

WHEREFORE, Plaintiff seeks judgment in Plaintiff's favor and damages against the Defendant, based on the following requested relief:

- (a) Actual damages;
- (b) Statutory damages;
- (c) Punitive damages;
- (d) Costs and reasonable attorney's fees pursuant to 15 U.S.C. §§1681n and 1681o; and
- (e) Such other and further relief as may be necessary, just and proper.

DESIGNATION OF TRIAL COUNSEL

Plaintiff hereby designates Mark D. Mailman and Geoffrey H. Baskerville as trial counsel

Plaintiff reserves the right to amend this designation as in the above-captioned matter.

necessary.

ARBITRATION CERTIFICATION

I, Mark Mailman, counsel of record do hereby certify pursuant to Local Civil Rule

201.1(d) that relief other than monetary damages is sought and that the damages sought are in

excess of \$150,000. I further certify that, to my knowledge, the within case is not related to any

case now pending or within one year previously terminated action in this court.

Respectfully submitted,

FRANCIS & MAILMAN, P.C.

BY: _/s/ Mark D. Mailman_

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Dated: December 22, 2017

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